

## **FREQUENTLY ASKED QUESTIONS (FAQ)**

**Question 1. Who all are eligible for Education Scholarship Scheme for Army Personnel (ESSA)?**

**Answer 1.** Children of all serving Army personnel including Defence Security Corps (DSC) and MNS Officers from class IX to PG level of education are eligible. TA, retired and deceased personnel are not eligible for ESSA Scholarship.

**Question 2. What is the age criteria for award of scholarship?**

**Answer 2.** Children should be below 25 years of age on the date of completion of class/course.

**Question 3. Which academic year result should be considered for award of scholarship?**

**Answer 3.** The scholarship will be awarded based on result of class passed between 01 Oct of preceding year and 30 Sep of current year.

**Question 4. Does cut off percentage takes into consideration best of four/five subjects?**

**Answer 4.** All subjects taken by the student in the class will be considered for calculation of percentage of marks. Scholarship will not be awarded on marks obtained in best four/five subjects.

**Question 5. What is the method of selection and award of scholarships?**

**Answer 5.** Once the applications are received based on above cut off percentages/grades, merit list will be drawn for award of scholarship based on allotment of funds for the particular year.

**Question 6. Do I have to upload copy of marksheet at school and college level?**

**Answer 6.** Yes. A copy of the marksheet at school level and both semester of the year passed at college level are required to be uploaded with the application.

**Question 7. Will supplementary /six months result will be accepted at the college level?**

**Answer 7.** No. Supplementary result / six months result will not be accepted.

**Question 8. What all certificates are required to be uploaded along with application ?**

**Answer 8.** A certificate each from OC unit (for eligibility and correctness) and Principal/HoD is required to be uploaded for processing of application.

**Question 9. Can I also be considered for elapsed academic years?**

**Answer 9.** Previous academic years applications will not be entertained for award of scholarship.

**Question10.Do I have to upload student's photograph and signatures along with the application?**

**Answer 10.** Yes.

**Question 12.Is separate application required for each child ?**

**Answer 12.** Yes.

**Question 11. What is the percentage criteria for ESSA Scholarship?****Answer 11. (a) Cutoff percentage of Marks of Children without Disabilities**

Ser No	Category	IX & X	XI & XII	Graduation			Post-Graduation		
				Med	Eng	Other	Med	Eng	Other
(i)	Offrs	90	85	65	80	75	70	80	75
(ii)	JCOs	85	85	65	80	75	70	80	75
(iii)	OR	85	85	60	75	60	60	75	70

**(b) Cutoff percentage of Marks of Children with Disabilities**

Ser No	Category	IX & X	XI & XII	Graduation			Post-Graduation		
				Med	Eng	Other	Med	Eng	Other
(i)	Locomotor disorders (All Types)	70	70	55	55	55	55	55	55
(ii)	Visual Impairment	60	60	55	55	55	55	55	55
(iii)	Hearing Impairment/ Speech and language	70	70	55	55	55	55	55	55
(iv)	*Intellectual disability	Pass	Pass	Pass	Pass	Pass	Pass	Pass	Pass
(v)	*Mental Behaviour/ Mental Illness	Pass	Pass	Pass	Pass	Pass	Pass	Pass	Pass
(vi)	*Chronic neurological/ Blood disorders	50	50	50	50	50	50	50	50
(vii)	*Multiple disabilities	50	50	50	50	50	50	50	50

\* For all those students who have been placed in subject cat during course of studies.

**Question 13. What is the rate of scholarship?**

**Answer 13.** The amount of scholarships, based on the levels of education for all categories are as under:-

S.No	Class	Rate of Scholarship (in ₹)
(a)	Class IX & XI	₹2000/-
(b)	Class X & XII	₹4000/-
(c)	Graduation	₹7500/-
(d)	Post-Graduation	₹10000/-

**Question 14. What should I do if I forget my Registration Details?**

**Answer 14.** The process of re-collection of the '*Registration Details*' is given as below:

**“Existing User Login-”**>There is two option of retrieving login credential. Either by OTP on registered mobile No or Email ID with application No as user Name.

**Question 15. Is there any Application ID?**

**Answer 15.** Yes. An Application ID will be provided to the student once his/her application is created online. It will be conveyed to students through SMS and Email. Students should remember their ID as it will be required to know the status of the application.

**Question 16. Do I have to fill up the online application in one sitting?**

**Answer 16.** No. You can fill up the online application in many sittings.

**Question 17. Which fields I can edit before final submission of application?**

**Answer 17.** You can edit all details except **“Registration Details”**. It may be noted that once you ‘finally submit’ your application it will be forwarded to the next level and after that **you cannot edit further**.

**Question 18. Can I edit the information already saved and up to what time?**

**Answer 18.** You can edit draft/incomplete information filled by you until you ‘Submit’ the online application. To edit the application, go to the option **“Existing User login”**→ enter the E Mail ID or Mobile Number used during New User Registration, edit details and then click on submit ‘login’ button.

**Question 19. Is Aadhar Number is compulsory for form filling?**

**Answer 19.** Yes, without reference of Aadhar Card the application cannot be processed.

**Question 20.** What should be the type and size of the documents to be uploaded?

**Answer 20.** The format of the file should be .pdf, .png and .jpeg and the size of each document should not exceed more than size given at the uploading option in the application.

**Question 21.** How can I check whether the amount of my scholarship is credited into my bank account or not?

**Answer 21.** You may check the '*Track Application Status*' on the Home page. You shall see the amount disbursed along with Transaction ID.

**Question 22.** Can I download my Merit Certificate?

**Answer 22.** Yes. Once the documents are verified and found to be correct, there will be an option to download Merit Certificate. Merit Certificate will be awarded to all approved applications irrespective of disbursement of monetary award.

**Question 23.** What should I do if I come to know after final submission, that my application is put under observation?

**Answer 23.** In case the application is marked as '*Under Observation*', the application will be reverted to the student for correction of the observation in his/her application form. Student can correct the observation and resubmit the application for re-verification within the stipulated timeline of 15 days from the date of observation.

**Question 24.** How should I check the status of my application online?

**Answer 24.** On the home page, you have to login under the option, "**Track Application Status**". Under this option, enter Application ID and CAPTCHA to get status online.

**Question 25.** Is Saving/DSP Account Number of Father is compulsory?

**Answer 25.** Yes, Saving/DSP Bank Account No of father/ mother is compulsory. Scholarship will not be credited in the account of student.

**Question 26.** Is Scholarship be disbursed on the basis of percentage only?

**Answer 26.** Yes, it is based on percentage of marks obtained in all subjects. To arrive on percentage from CGPA/SGPA/OGPA, the format gives box to fill percentage on the basis of conversion matrix of each board/ University/ Deemed University. For example if the student has achieved 9.5 CGPA out of 10 CGPA and formula of conversion is  $9.5 \times 9.5 = 90.25\%$ . Then please fill your 90.25% in the box "Percentage of Marks" in "Certificate of Head of School/ Institution" and get it authenticated by Headmaster or Principal/ Registrar of School/ Institution.